

## **Terry Jones**

Terry spent 35 years as a corporate banker with a number of banks, his last being Barclays which he left in 1998 after 17 years. He was the first corporate affairs director appointed by the Barclays Group and within this role – acting as a troubleshooter for the chairman and CEO – Terry was an early champion of the use of mediation in bank customer disputes. He is a long standing registered mediator with CEDR and also a member of their training faculty. He was also a full time director of CEDR between 2000-2004.

He mediates in a wide range of commercial areas including partnership/shareholder disputes; fund management and financial services disputes; commercial contract breakdown and employment. About 20% of his work involves cross border disputes.