



Jane Gunn is both a lawyer and a commercial Mediator and specialises in advising organisations how to reduce the costs (human and financial) of conflict and dispute in both their internal operations and external trading relationships.

In this role she has been involved in advising and working with both individuals and corporations, managing issues as diverse as legal disputes, grievance and complaints procedures, change and project management.

She was also involved in leading and promoting an international project, the

"Millennium Accord" designed to promote the use of Alternative Dispute Resolution in organisations and reduce the impact of millennium problems and disputes which gained the support of over 500 organisations worldwide.

Jane is a member of several dispute resolution bodies including CEDR (Centre for Effective Dispute Resolution), The Institute of Arbitrators, SCM (South Central Mediation), Global Mediation and is advisor on Alternative Dispute Resolution to the Legal Advisory Group of e.centre, the association for standards and practices in electronic trade. She is also a member of the Relationships Foundations, which works to encourage a greater investment in relationships in both public and private life.

Jane has been invited to speak at the United Nations, the European Commission and the International Energy Agency and has fulfilled a number of other international speaking engagements. She has also addressed the U.S. Department of Commerce and Federal Trade Commission on the role of Alternative Dispute Resolution in the border-less on-line market place.

"Jane has a charming and fun personality, but also a natural sensitivity and perception to the commercial and emotional needs of others. She is also very relaxed at handling and managing people irrespective of their roles, status, age or nationality. All of this makes it easy for her to overcome the barriers to communication at all levels and to facilitate problem-solving."

Karen Jones - Solicitor, Matthew, Arnold and Baldwin